

AQ1
AQ2

Modeling the Semantic Structure of Textually Derived Learning Content and its Impact on Recipients' Response States

David Munoz

Industrial Engineering,
The Pennsylvania State University,
University Park, PA 16802
e-mail: dam395@psu.edu

Conrad S. Tucker

Engineering Design and Industrial Engineering,
The Pennsylvania State University,
University Park, PA 16802
e-mail: ctucker4@psu.edu

In the United States, the greatest decline in the number of students in the STEM education pipeline occurs at the university level, where students, who were initially interested in STEM fields, drop-out or move on to other interests. It has been reported that “of the 23 most commonly cited reasons for switching out of STEM, all but 7 had something to do with the pedagogical experience.” Thus, understanding the characteristics of the pedagogical experience that impact students’ interest in STEM is of great importance to the academic community. This work tests the hypothesis that there exists a correlation between the semantic structure of lecture content and students’ affective states. Knowledge gained from testing this hypothesis will inform educators of the specific semantic structure of lecture content that enhance students’ affective states and interest in course content, toward the goal of increasing STEM retention rates and overall positive experiences in STEM majors. A case study involving a series of science and engineering based digital content is used to create a semantic network and demonstrate the implications of the methodology. The results reveal that affective states such as engagement and boredom are consistently strongly correlated to the semantic network metrics outlined in the paper, while the affective state of confusion is weakly correlated with the same semantic network metrics. The results reveal semantic network relationships that are generalizable across the different textually derived information sources explored. These semantic network relationships can be explored by researchers trying to optimize their message structure in order to have its intended effect. [DOI: 10.1115/1.4032398]

Keywords: semantic network, emotional states, engineering design, text mining, Kansei engineering, design for emotion

Author Proof

1 Introduction

Currently, there exists a knowledge gap in terms of how positive or negative affective experiences during classroom instruction, impact students’ interest in STEM-related majors and careers. In the United States, the greatest decline in the number of students in the STEM education pipeline occurs at the university level, where students, that were initially interested in STEM fields, drop-out or move on to other interests [1]. Notably, “of the 23 most commonly cited reasons for switching out of STEM, all but 7 had something to do with the pedagogical experience” [2]. A significant challenge facing today’s educators is creating lecture content that enhances students’ attention and interest during lectures. Lecture content should be structured in a manner that offers enhanced learning experiences for students, while also enhancing students’ positive emotional states. In this work, the terms *emotion* and *affective* are used interchangeably to encompass any internal state that influences cognitive and behavioral processes. Several studies have demonstrated the close relationship between emotions expressed by students in a classroom and their course performance [3,4]. Quantifying students’ emotional states, such as boredom, frustration, and engagement, in relation to the lecture material being presented, will enable researchers to discover novel, previously unknown correlations that exist between lecture content and students’ affective states. Instructors’ teaching methods/styles and pedagogical tools could then be modeled and compared in terms of their ability to minimize negative emotional

states and maximize positive emotional states during classroom instruction.

This work tests the hypothesis that there exists a correlation between the semantic structure of lecture content and students’ affective states. While nonverbal communication such as body language, intonation, and facial expressions are relevant dimensions of expressing emotion, the analysis of the structure of a message attempts to quantify the verbal dimension of communication. This work is limited to the context of information dissemination in an educational learning context. In order to analyze these patterns, the authors employ semantic network measures to characterize the lecture content that is being transmitted. In addition, a self-reported attitudinal survey is employed to quantify emotional state intensities. Based on this information, correlation and regression analyses are conducted to identify interesting patterns and relate emotional states based to semantic network measures.

Quantifying the relationship between the content of a message and the emotional states expressed by recipients of that message will inform both students and educators in STEM of the importance of communication in enhancing learning and decision making; concepts that are of great importance in engineering education and STEM. In the engineering design community, researchers have explored the impact that designs have on eliciting certain human emotions [5,6]. For example, *Kansei engineering* seeks to enhance products and services by translating customers’ emotions and feelings about a product’s design into tangible design parameters [7,8]. In the context of learning that this work explores, the *product* is analogous to the knowledge gained by the recipient and the *customer* is analogous to the recipient of that knowledge (i.e., in this case, a student).

This paper is organized as follows. In the current section, the authors provide an introduction and motivation into the

Contributed by the Design Education Committee of ASME for publication in the JOURNAL OF MECHANICAL DESIGN. Manuscript received June 18, 2015; final manuscript received November 20, 2015; published online xx xx, xxxx. Assoc. Editor: Andy Dong.

72 knowledge gap that exists. Section 2 contains a literature review
 73 of fields relevant to this research. Section 2 includes a brief review
 74 of the emotional states present in the learning process and their
 75 role as a key communication channel, the association between
 76 emotional states and learning outcomes, and methods to assess
 77 individuals' mental states. The methodology is presented in Sec.
 78 3. In Sec. 4, the authors introduce a case study, followed by Sec. 5
 79 that provides a detailed explanation of the main results obtained.
 80 Section 6 discusses future research directions and concludes the
 81 paper.

82 **2 Literature Review**

83 **2.1 Emotional States and Learning Outcomes.** There are
 84 four main types of evidence about emotions: language, self-
 85 reports, behavior, and physiology. However, behavior and physi-
 86 ology evidence concern the consequences of emotional states,
 87 instead of its origin. For this reason, some studies of emotional
 88 states have been focused mostly on language and self-report evi-
 89 dence [9]. It has been proven that emotions are relevant to the
 90 learning process [10]. Some of them such as engagement and in-
 91 terest will positively impact and enhance learning. Furthermore,
 92 according to Gal and Ginsburg [11], noncognitive factors such as
 93 negative attitude, beliefs, feelings, interest, and motivations could
 94 influence individuals' ability to develop understanding. Craig
 95 et al. [12] found that there is a significant correlation between
 96 emotional states such as boredom, confusion, flow (mental state in
 97 which a person is fully immersed and involved in an activity), and
 98 learning gains. Table 1 summarizes the second order emotional
 99 states and their impact on learning gains.

100 **2.2 Text Data Mining and Semantic Exploration in Engi-**
 101 **neering Design.** Data mining of textual data is an emerging area
 102 of research in the design community. For example, Dong proposes
 103 a latent semantic approach to studying design team communica-
 104 tion in an effort to understand how designers construct knowledge
 105 pertaining to a design artifact [19]. Dong et al. propose a latent
 106 semantic approach that measures the quality of the design per-
 107 formance using textual descriptions of related design concepts and
 108 events [20]. An ontology-based design system is proposed by Li
 109 et al. in order to increase the efficiency of information extraction
 110 and retrieval in engineering design [21]. Ghani et al. employ an
 111 attribute value pair approach to mine product features from
 112 unstructured textual data [22]. Liang and Tan employ text mining
 113 techniques to analyze product patents in search of product innova-
 114 tions [23]. Kang et al. propose a text mining-driven methodology
 115 to search for similarities in End of Life products and components
 116 through a process called product resynthesis [24]. In bio-inspired
 117 design, Glier et al. employ automated text classification techni-
 118 ques to improve the keyword corpus search results [25]. Fu et al.
 119 propose a distance measure, based on latent semantic analysis
 120 (LSA) and Bayesian-based models for discovering the structural
 121 form of products [26]. Stone and Choi propose machine learning
 122 classification models to extract customer preferences from online
 123 user generated content [27]. Ren and Papalambros propose a
 124 method of eliciting design preferences using crowd implicit feed-
 125 back [28]. A text mining approach for identifying key product
 126 attributes and their importance levels has been proposed by Rai
 127 [29]. Tuarob and Tucker propose a latent Dirichlet allocation

Table 1 Emotional states and their impact on learning gains

Emotional state	Learning gains impact	References
Engagement/interest	Positive	[13] and [14]
Frustration	Negative	[12] and [15]
Boredom	Negative	[16]
Confusion	Positive	[12], [15], and [17]
Delight	Positive	[18]

(LDA) based methodology for mining social network data in an
 effort to predict emerging product trends [30]. Tucker et al. have
 proposed text mining models for quantifying students' sentiments
 in massively open online courses (MOOCs) [31].

While existing text-mining driven techniques have been pro-
 posed to solve a wide range of engineering related problems, a
 fundamental understanding of the correlations that exist between
 the semantic structure of textual content and individuals' affective
 states remains an open research area. This work aims to advance
 the scientific body of knowledge centered on textual data, as it
 pertains to content formulation, delivery, and reception. While
 the authors have employed both spatial-based methods such as LSA
 and probabilistic-based methods such as LDA to solve a wide
 range of engineering design problems [24,30,32], the proposed
 semantic network approach to quantifying word associations is
 better suited for this research because: (i) semantic associations
 between words can be easily visualized from the semantic net-
 work, which will help instructors understand how to optimize
 their content structure in order to increase desired emotional states
 exhibited by students and (ii) spatial-based methods such as LSA
 may violate metric axioms such as (i) symmetry and (ii) triangle
 inequality [33], which are important characteristics in trying to
 understand how messages impact receivers' emotional states.

3 Methodology

3.1 Methodology Overview. This work tests the hypothesis
 that there exists a correlation between the semantic structure of
 lecture content and students' affective states. Figure 1 presents a
 three-phase approach to testing this hypothesis that includes: (i)
 developing a semantic network of the information (i.e., lecture
 content) being disseminated, (ii) quantifying emotional states of
 the receivers (i.e., students), as a response to the information
 being transmitted, and (iii) identifying interesting patterns
 between the semantic network and the receivers' emotional states.
 The main aim of the first phase is to characterize a message (i.e.,
 lecture content) using a set of semantic network metrics. As a re-
 minder, the assumption made in this work is that a message can
 be automatically transformed into textual data (e.g., speech to
 text, typing to text, etc.). In this sense, nonverbal communication
 such as body language, facial expression, gestures, and voice in-
 tonation, among others, are not considered in the scope of this meth-
 odology. A codification protocol could be included to account for
 nonverbal communication [34], and therefore, have a more com-
 prehensive framework to scope the multidimensionality nature of
 communication. The second phase quantifies students' feedback
 in terms of the impact of the lecture content on their emotional
 states through a self-reported attitudinal survey. Finally, in the
 third phase, interesting patterns between the semantic network
 characteristics of a message and students' emotional states are
 explored and quantified. In this work, it is assumed that in order
 for communication to be effective, the encoding and decoding
 processes are aligned in the same language and using a familiar
 communication channel.

In this work, the emotional state intensities are in part, a func-
 tion of different semantic network measures of the message itself.
 Thus, the intensity of emotional state i can be expressed as

$$E_i = f(O, U, V) \tag{1}$$

where O is a set of network metrics characterizing the entire
 semantic network, U is a set of cluster-related semantic network
 metrics, V is a set of vertex-related semantic network metrics.

The detailed definition of each of these metrics is presented in
 the subsequent sections.

3.2 Creating a Semantic Network of Information

3.2.1 Defining the Set of Words in a Semantic Net-
work. Semantic networks are a representation of the semantic
 relationship between concepts of language at different levels that

AQ3

193 include word, phrases, sentences, paragraphs, and other language
 194 units [35]. Typically, semantic networks are used to represent
 195 knowledge graphically based on the patterns of interconnected
 196 nodes (words) and arcs (relationship between words). In order to
 197 generate the semantic network, the set of words to be used in the
 198 textual analysis needs to be defined.

199 The first step in phase 1 is to characterize the content of a lecture
 200 in terms of the words that it is comprised of. This represents
 201 the main input needed to create the adjacency matrix. The adjacency
 202 matrix is a matrix representation of a graph that is used to
 203 create the semantic network graph of a given lecture. Given the
 204 transcripts or textual representation of a lecture, the set W is a set
 205 of N sequentially ordered words represented by

$$W: \{w_1, w_2, w_3, \dots, w_N\}$$

206 Additionally, C is defined as a set containing M common words
 208 that could be omitted from the textual analysis as

$$C: \{c_1, c_2, c_3, \dots, c_M\}$$

209 For example, the set of words C could be the 250, 500, or 1000
 210 most used words in a given language. This set is used as a way of
 211 classifying those words that are commonly used in a given language,
 212 as these words (e.g., the, and, etc.) will not add much value to
 213 the understanding of the message or topic. Common connectors
 214 (words) such as prepositions, conjunctions, pronouns, and common
 215 verbs can be omitted from the message, depending on the application
 216 of the textual analysis [36]. Finally, a set T is generated that
 217 contains the “topic” words. T is defined as the set of L words
 218 that are *meaningful* for defining the topic under consideration.
 219 Therefore, T is a subset of W that contains the elements of W ,
 220 except those elements also included in C .
 221 Then:
 222

$$T: \{t_1, t_2, t_3, \dots, t_L\}$$

where $T \subseteq W$.

223 The number of elements in these sets, also referred to as the
 224 *size* or *order*, is given by $|W|$, $|C|$, and $|T|$, respectively. For example,
 225 let us assume that we have the following sentence from a lecture:
 226 “A fundamental attribute of the engineering design process
 227 is information exchange.” Then, using the guide for set generation
 228 provided, the resultant sets are

$$W: \{a, \text{fundamental}, \text{attribute}, \text{of}, \text{the}, \text{engineering}, \text{design}, \text{process}, \text{is}, \text{information}, \text{exchange}\}$$

229 Let us also assume that the words a , of , the , and is are some elements
 230 of the set C .

$$C: \{a, \text{of}, \text{the}, \text{is}, \dots\}$$

231 Thus, the set of topic words is defined as

$$T: \{\text{fundamental}, \text{attribute}, \text{engineering}, \text{design}, \text{process}, \text{information}, \text{exchange}\}$$

232 By removing the set C from the textual data, textual noise is
 233 reduced. Therefore, a cleaner set of words, T , is obtained for its
 234 use in generating the adjacency matrix.
 235
 236

237
 238
 239
 240 **3.2.2 Generating the Adjacency Matrix.** The sets described above
 241 are used to generate a co-occurrence matrix among words, also
 242 called adjacency matrix in network analysis [37]. This matrix
 243 contains the frequency in which two words appear sequentially in
 244 a given transcript or textual data. Their sequential appearance will
 245 give a quantifiable indication of the relationship between two
 246 words. In this study, two words are said to be close or related if
 247 each of them appear in the set T within a given window size of
 248 Z elements, where Z should be selected such that $Z < |T|$ for non-trivial
 249 cases. It must be noted that the larger the value of Z , the more
 250 non-null values in the adjacency matrix. Therefore, the semantic
 251 network becomes denser. Consequently, as Z approaches T , the
 252 number of null values in the adjacency matrix approaches zero.
 253 The concept of density is explained in Sec. 3.2.3.1.

254 In order to generate the adjacency matrix, a new set of words
 255 (T^*) must be defined. This new set is an unordered subset of T
 256 ($T^* \subseteq T$) including only unique elements of T , i.e.,
 $t_1^* \neq t_2^* \neq t_3^* \neq \dots \neq t_k^*$. Therefore, T^* can be written as

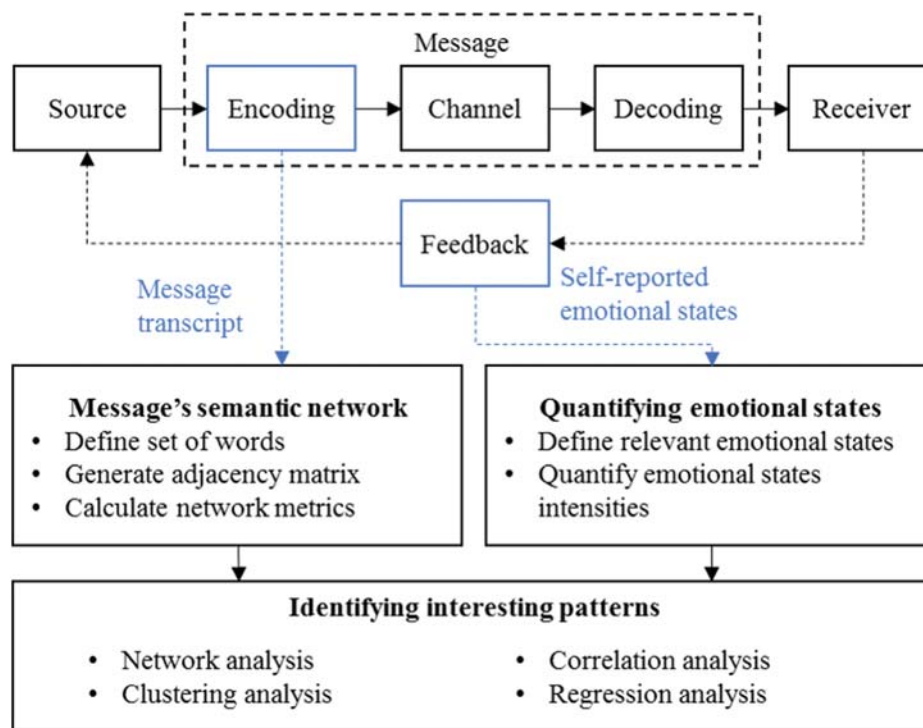


Fig. 1 Methodology for quantifying the correlation between the semantic structure of lecture content and students’ affective states

$$T^* : \{t_1^*, t_2^*, t_3^*, \dots, t_k^*\}$$

258 The adjacency matrix A is represented as

$$A = \begin{matrix} & \begin{matrix} t_{1^*} & t_{2^*} & t_{3^*} & \dots & t_{k^*} \end{matrix} \\ \begin{matrix} t_{1^*} \\ t_{2^*} \\ t_{3^*} \\ \vdots \\ t_{k^*} \end{matrix} & \begin{bmatrix} - & x_{12} & x_{13} & \dots & x_{1k} \\ x_{21} & - & x_{23} & \dots & x_{2k} \\ x_{31} & x_{32} & - & \dots & x_{3k} \\ \vdots & \vdots & \vdots & - & \vdots \\ x_{k1} & x_{k2} & x_{k3} & \dots & - \end{bmatrix} \end{matrix}$$

260 where x_{ij} represents the frequency or number of times in which
 261 both words i and j appear in a windows size Z . For undirected
 262 graphs, a triangular symmetric matrix is obtained, i.e., $x_{ij} = x_{ji}$.
 263 Therefore, the number of cells that must be calculated to complete
 264 the adjacency matrix is: $|T^*|*(|T^*|-1)/2$. Similar approaches to
 265 generating an adjacency matrix for semantic networks, based on
 266 windows for assessing word co-occurrence of words, have been
 267 previously validated in the literature [36].

268 The adjacency matrix constructed provides a matrix representa-
 269 tion of the lecture’s semantic network. Therefore, the set of words
 270 (nodes) and their relationships (edges) are the input for creating
 271 the semantic network graph.

272 **3.2.3 Network Analysis and Metrics.** In this section, the main
 273 network measures that characterize the message are defined. Let
 274 us define a semantic graph $G: (T^*, E)$, where T^* is a set of nodes
 275 (i.e., unrepeated topic words) and E is a set of edges representing
 276 the relationship between two consecutive nodes. In this case, E
 277 contains unordered pairs of words extracted from the adjacency
 278 matrix A , specifically from non-null cells.

279 In order to characterize the semantic network of a message, var-
 280 ious network metrics are defined that comprise of the feature set
 281 of the semantic network itself, consistent with the literature
 282 [38–40]:

- (1) overall network-related metrics,
- (2) cluster-related metrics
- (3) vertex-related metrics.

283 Network metrics such as *density* and *geodesic distance* can be
 284 calculated for the overall network or its clusters. On the other
 285 hand, the most used vertex-related metrics that can be calculated
 286 are the *degree centrality*, *betweenness centrality*, and *eigenvector*
 287 *centrality* [40].

288 **3.2.3.1 Density.** The *density* of a network represents the pro-
 289 portion of existing edges out of the potential edges within the net-
 290 work. This metric can be calculated for the entire network or parts
 291 of it, also called subnetworks or clusters. The maximum number
 292 of edges in an undirected semantic network is given by
 293 $|T^*|*(|T^*|-1)/2$. The density of the network can be defined as

$$\text{Density} = \frac{2|E|}{|T^*|(|T^*|-1)} \quad (2)$$

295 Networks with density equal to one are called complete net-
 296 works. In practice, complete semantic networks are not common,
 297 i.e., there is little semantically meaningful knowledge in a graph if
 298 every word is connected to every other word. This metric becomes
 299 relevant to understanding how connected the words of the mes-
 300 sage are in the network or clusters.

301 **3.2.3.2 Geodesic distance.** The *geodesic distance* is defined
 302 as the shortest path or route between two nodes. In nonweighted
 303 edge networks such as the case presented in this work, the geo-
 304 desic distance between two nodes is the minimum number of
 305 edges connecting them. This metric indicates how reachable a par-
 306 ticular node is for the other nodes. Typically, this metric is used to
 307 evaluate the cohesion of a network. In order to characterize net-
 308 works or clusters, the *maximum* and *average geodesic distances*

are used. In semantic networks, the geodesic distance indicates
 the level of reachability between the words of the network or clus-
 ter. This becomes especially useful in evaluating how well or
 “close” the clusters (subtopics) or ideas of a message are devel-
 oped. More specifically, large geodesic distances will indicate that
 the words or subtopics are far apart or not closely related.

3.2.3.3 Degree centrality. While the density and geodesic dis-
 tance metrics are related to the whole network or cluster, the
degree centrality is a vertex-related network metric. In an undir-
 ected network, it measures the number of direct connections of a
 particular node to other nodes in the network. Consequently, the
degree centrality can be used as an indicator of the importance of
 a node. In directed graphs, this metric is separated into two; *inde-*
gree and *outdegree* centrality which represent the number of
 edges toward or from a node, respectively. In this work, semantic
 networks are treated as undirected, and hence, these last two met-
 rics are not considered. The degree centrality of a node v is usu-
 ally written as $C_d(v) = \text{deg}(v)$. In semantic networks, this metric is
 used to identify the main topic words of a message. For example,
 words that have five direct connections to other words are said to
 have a degree centrality of five. Consequently, those words with
 comparatively larger degree centrality can be interpreted as the
 main topic words, as they are central for the topic or textual data.

3.2.3.4 Betweenness centrality. The betweenness centrality
 quantifies the number of times that a node serves as a bridge along
 the shortest path between other pairs of words within the network.
 The betweenness centrality of a node v is expressed as

$$C_b(v) = \sum_{s \neq v \neq t \in V} \frac{\sigma_{st}(v)}{\sigma_{st}} \quad (3)$$

where σ_{st} is the total number of shortest paths between word s
 and word t , and $\sigma_{st}(v)$ is the number of those shortest paths that
 pass through word v . In semantic networks, this metric is relevant
 in identifying words that bridge subtopics. Consequently, the
 words with a comparatively high betweenness centrality are the
 connecting words among the other words of a message.

3.2.3.5 Eigenvector centrality. Another relevant centrality
 measure of a node is the eigenvector centrality [41]. This metric is
 typically used to quantify the influence of a given node in a net-
 work. Thus, the words with comparatively high eigenvector cen-
 trality are said to be accessible by other well connected nodes and
 have a larger influence on the message’s network. Those nodes
 with a high eigenvector centrality are well connected to other
 nodes, which are also well connected. The eigenvector is mathe-
 matically defined as the principal eigenvector of the adjacency
 matrix A . Hence, the defining equation of an eigenvector is
 $Av = \lambda v$, where λ is the eigenvalue and v is the eigenvector.

As outlined in Fig. 1, the above metrics can be considered the
 candidate features of the semantic network. By exploring correla-
 tions with emotional states, the relevant semantic network features
 will be discovered.

3.3 Quantifying Students’ Affective States. This work pos-
 tulates that students’ affective state intensities are, in part, a func-
 tion of the message’s semantic network structure. In order to
 capture these emotional states, techniques such as observation or
 self-reported attitudinal surveys can be used. According to Kort
 et al., expert communicators (i.e., instructors) are proficient at rec-
 ognizing and addressing the emotional states of the receivers of
 information (i.e., students) [15]. Based on observation, communi-
 cators can take actions to positively impact the learning experi-
 ence. However, some barriers including the experience of the
 instructor, size of the audience, and cultural barriers can impact
 the detectability of students’ emotional states through visual ob-
 servation alone. In order to overcome the described limitations,
 self-emotional attitudinal surveys can be used to quantify

receiver's emotional states, and hence provide feedback to dis-
seminators of learning content so that they can update their course
material in such a way that students' positive emotional states are
improved. The main objective of such self-reported instruments is
to capture data directly from the recipient of that information and
minimize observer's bias. However, studies have criticized its use
due to risk of reporter's bias [16]. Fernandez-Ballesteros presents
a series of tips to avoid inaccurate information from self-reported
questionnaires [42]. Anonymity, which has been suggested in the
literature as a method of minimizing bias in self-reports, has been
employed by the authors of this work.

The set of emotional states included in the survey depends on
the nature of the information exchange that is being considered.
For example, in the classroom setting, evidence has shown that
second-order emotions such as engagement, interest, delight,
boredom, frustration, and confusion are more relevant to the learn-
ing experience. In order to quantify the emotional state intensities,
a Likert scale is recommended. In the study presented in Sec. 4,
a survey, including the six emotional states mentioned, is filled out
by the receiver right after the message is transmitted.

3.4 Quantifying Interesting Patterns of a Semantic Network. In order to explore the relationship between the semantic structure of lecture content and students' corresponding affective states, correlation and regression analyses are investigated. The network parameters will be derived from the three main network metric groups; overall graph metrics, clustering metrics, and vertex-related metrics. The first group includes metrics related to the whole network such as number of vertices (words), number of edges, geodesic distance, density, and modularity. The second group includes metrics that are related to the cluster. These clusters can be obtained by employing traditional data mining clustering algorithms [43]. The clustering-related metrics included in this group are similar to those in the overall graph-related metrics group but applied to clusters (subnetworks). For the vertex-related, the most used and representative metrics are included; degree centrality, betweenness centrality, closeness centrality, and eigenvector centrality [40]. From all the metrics stated, relevant parameters are extracted based on descriptive statistics. Those include minimum, mean, maximum, and standard deviation. A summary of the specific parameters proposed is presented in Table 2.

3.4.1 Correlation Analysis. The validation step of this methodology evaluates whether there exists a relationship between two or more parameters through correlation analysis. Typically, this analysis includes the use of the correlation coefficient (r), also known as the Pearson product-moment correlation coefficient. This coefficient measures the linear relationship between two variables. The values of r range from -1 to $+1$. A correlation coefficient of -1 represents a perfectly negative relationship between the two variables. On the other hand, a correlation coefficient of $+1$ represents a perfectly positive relationship between the two variables. A correlation value of 0 indicates that there is no relationship between the variables. Intermediate values can be interpreted using the Salkind scale [44]. The correlation coefficient for a sample can be calculated as follows:

$$r = \frac{\sum_{i=1}^n (X_i - \bar{X})(Y_i - \bar{Y})}{\sqrt{\sum_{i=1}^n (X_i - \bar{X})^2} \sqrt{\sum_{i=1}^n (Y_i - \bar{Y})^2}} \quad (4)$$

where n : sample size, X_i : value of i th observation from sample X , i : 1 to n ,

\bar{X} : average value of all observations from sample X ,
 Y_i : value of i th observation from sample Y , i : 1 to n , and
 \bar{Y} : average value of all observations from sample Y .

Paired samples X and Y are represented by semantic network metrics and emotional state intensities, respectively. Therefore,

the correlation analysis is focused on calculating whether the mes-
sages' semantic network metrics are linearly correlated to stu-
dents' emotional states. This analysis serves as the initial baseline
to identify whether interesting patterns can be found to explain
the variability of emotional state intensities based on the mes-
sage's semantic network metrics. It should be noted that even
though this analysis explores linear relationships, other nonlinear
analyses can also be conducted. However, there is no previous
work stating that a nonlinear analysis is better in this case. Future
work will explore more complicated relationships.

3.4.2 Regression Analysis. Regression analysis involves the identification of the relationship between a dependent variable and a set of independent variables. In this case, the message's (i.e., lecture content) semantic network metrics are the independent variables and the receiver's (i.e., student) emotional states are the dependent variables. First, the significant semantic network metrics are identified; thus, the set of relevant parameters is reduced. Second, regression models could be used to estimate what would be the value of the different emotional states, based on the message's semantic network structure. Finally, the signs of the significant parameters can be interpreted for each one of the semantic network metrics. Therefore, insights can be gained about the positive or negative impact of those metrics on the receiver's emotional states. This can guide the design of messages based on the evidence gained from the regression analysis.

Linear regression is proposed in this work, as a first step approximation of the relationships between the semantic structure of messages and individuals' emotional states. More complex, nonlinear relationships could exist, which would be inferred, based on the performance of the linear regression models. In the linear regression model, the model assumes that the dependent variable is a linear combination of the independent variables. For example, intensity of the emotional state i can be expressed as a function of P semantic network parameters

$$E_i = \beta_0 + \beta_1 x_1 + \beta_2 x_2 + \dots + \beta_p x_p + \varepsilon_i \quad (5)$$

where β_0 is the intercept or constant, β_i is the slope or contribution of the semantic network parameter x_i , and ε_i is the error term.

4 Application

4.1 Participants and Lecture Selection. Participants from diverse fields volunteered to attend a lecture composed of five short video-lectures (lessons). The experiments conducted included the participation of 22 students from different fields such as engineering, psychology, finance, accounting, biology, and education. Out of the 22 participants, 18 of them were pursuing bachelor degrees and 4 of them pursuing graduate degrees. Their ages range from 18 to 35, with a mean age of 22. The experiment included 3 females and 19 males. Participants were randomly partitioned into separate groups. Each of the groups was asked to attend a video-lecture of about 30 min. In order to reduce external sources of bias, the experiment took place in a regular classroom of standard size where noise and disturbing factors were minimized. In Fig. 2, an illustration of the participants' learning environment is shown.

Ten video-lectures were selected from YouTube assuring variety of topics and complexity of content. Two lists of five videos each were generated. The 22 participants were randomly partitioned into two groups of 11. Each one of these groups watched a list of five videos. Therefore, a total of 110 data points pertaining to source (i.e., lecture content) and receiver (i.e., student) are collected. The 110 data points generated is sufficient for our study, given an anticipated effect size (f^2) of 1 (assuming $r^2 = 0.5$), statistical power of 0.9, the 37 network parameters tested for inclusion in the regression, and a p -value of 0.05. Under these parameters, the minimum number of data points suggested is 65 [45]. The authors acknowledge that correlations may exist based on the 110

497 data points generated, given that only 22 participants were used.
 498 However, it is possible for an individual to express mutually
 499 exclusive emotions, given their emotional regulation strategies of
 500 reappraisal and suppression [46]. Future work will explore a larger
 501 participant sample size and its impact on subsequent regression
 502 models. For the subsequent analysis, the lists of video-lectures
 503 were named List A and List B. The source of videos was retrieved
 504 from the “Big Think” channel. The selected videos have a dura-
 505 tion between 5 to 7 min. The main reason for selecting videos
 506 from “Big think” sources is to ensure that speech tools are con-
 507 trolled, as this channel provides a relatively standardized speech-
 508 delivery format. Videos from a range of topics were selected to
 509 evoke different stimuli from the participants, and therefore differ-
 510 ent emotional states as a response. While other mechanisms for

511 delivering the lecture could have been used, e-learning technolo-
 512 gies, including videos, have been found to be increasingly used
 513 for knowledge dissemination [47]. In addition, the textual repre-
 514 sentation of each video (captions) was extracted directly from the
 515 YouTube platform. The list of videos is presented in Table 3.

516 Participants were asked to fill-out the background form at the
 517 beginning of the experimental session. Additionally, during each
 518 experimental session, at the end of each short video, a self-
 519 reported emotional state survey was given to the participants. A
 520 Likert scale (1: Strongly disagree to 5: Strongly agree) was used
 521 to report the intensity of the emotional states faced during the lec-
 522 ture by completing the following statement: *I felt [engaged,*
 523 *bored, etc.] during the video-lecture.*

524 In summary, from the communication diagram presented in
 525 Fig. 1, it can be said that the *source* is the lecturer and the
 526 *receivers* are the individual participants from different fields. The
 527 message is *encoded* verbally, transmitted through a video-
 528 recorded *channel*, the participants *decode* the message based
 529 mostly on the information presented, previous understanding, and
 530 academic knowledge of the topic. Finally, the *feedback* is cap-
 531 tured through a self-reported questionnaire based on participants’
 532 emotional states as a response to the lecture.

Table 2 Overall clustering and vertex-related parameters

Overall graph metrics	
$Graph_{num_vertex}$	Number of vertices (words) in the whole network
$Graph_{num_edges}$	Number of edges in the whole network
$Graph_{max_geodesic}$	Maximum geodesic distance of the whole network
$Graph_{avg_geodesic}$	Average geodesic distance of the network
$Graph_{density}$	Density of the whole network
$Graph_{modularity}$	Modularity of the whole network
Vertex metrics	
$Degree_{mean}$	Mean degree centrality of the network
$Degree_{stdev}$	Standard deviation of the degree centrality of the network
$Degree_{max}$	Maximum degree centrality value of the network
$Betweenness_{mean}$	Mean betweenness centrality of the network
$Betweenness_{stdev}$	Standard deviation of the betweenness centrality of the network
$Betweenness_{max}$	Maximum betweenness centrality value of the network
$Eigenvector_{mean}$	Mean eigenvector centrality of the network
$Eigenvector_{stdev}$	Standard deviation of the eigenvector centrality of the network
$Eigenvector_{max}$	Maximum eigenvector centrality value of the network
$Clustering_{mean}$	Mean clustering coefficient of the network
$Clustering_{stdev}$	Standard deviation of the clustering coefficient of the network
Cluster metrics	
$Vertices_{mean}$	Mean number of vertices of the clusters
$Vertices_{stdev}$	Standard deviation of the number of vertices of the clusters
$Vertices_{max}$	Maximum number of vertices in a clusters
$Vertices_{min}$	Minimum number of vertices in a clusters
$Edges_{mean}$	Mean number of edges of the clusters
$Edges_{stdev}$	Standard deviation of the number of edges of the clusters
$Edges_{max}$	Maximum number of edges in a clusters
$Edges_{min}$	Minimum number of edges in a clusters
$Max_geodesic_{mean}$	Mean of the maximum geodesic distance of the clusters
$Max_geodesic_{stdev}$	Standard dev. of the maximum geodesic distance of the clusters
$Max_geodesic_{max}$	Maximum of the maximum geodesic distance of the clusters
$Max_geodesic_{min}$	Minimum of the maximum geodesic distance of the clusters
$Avg_geodesic_{mean}$	Mean of the mean geodesic distance of the clusters
$Avg_geodesic_{stdev}$	Standard dev. of the mean geodesic distance of the clusters
$Avg_geodesic_{max}$	Maximum of the mean geodesic distance of the clusters
$Avg_geodesic_{min}$	Minimum of the mean geodesic distance of the clusters
$Density_{mean}$	Mean density of the clusters
$Density_{stdev}$	Standard deviation of the densities of the clusters
$Density_{max}$	Maximum density of a cluster
$Density_{min}$	Minimum density of a cluster

5 Results

533
 534 **5.1 Semantic Networks of Content Knowledge.** In order to
 535 analyze the lecture’s semantic networks, a window size of ten was
 536 used. This is consistent with what has been recommended in the
 537 literature and used in the literature across a wide range of domains
 538 [36,48,49]. Danowski used a radius-based windows size and
 539 tested radius sizes of up to twenty words on either side of a word.
 540 In terms of computing resources, a radius of 3 (7 words is the
 541 equivalent to our method) was recommended if the objective is to
 542 only identify word clusters [36]. The Clauset–Newman–Moore
 543 algorithm was employed in this work [37]. This clustering algo-
 544 rithm is helpful for inferring large community structure and
 545 extract meaningful communities from the network based on the
 546 optimization of its modularity. A list of common connectors was
 547 used to reduce the size of the textual data and at the same time,
 548 avoid including irrelevant nodes in the network analysis. Similar
 549 approaches have been used in the literature [20,36]. This list of
 550 excluded words (prepositions, conjunctions, pronouns, numbers,
 551 apostrophes, and common verbs taken from WORDij, a more
 552 recent version of WORDLINK [36]) represented an average of
 553 62% of the textual data used (minimum of 57% and maximum of
 554 68%). It is important to note that these lists of excluded words can
 555 be employed, depending on the context and purpose of the seman-
 556 tic network evaluation.

557 As stated previously, one of the main advantages of generating
 558 semantic networks is to visualize how different ideas are shaped.
 559 For example, in Fig. 3, the semantic network for one of the lec-
 560 tures is shown, including a filter visualization for only those edges
 561 whose value is greater than or equal to two (i.e., the pair of words
 562 appear together at least twice within the given windows size).
 563 From this semantic network, it can be seen that the main topic of
 564 the speech was related to teachers and sciences (relatively large
 565 nodes and number of connections compared to the other words).
 566 Additionally, some subtopics can be visualized from the clusters
 567 that are represented by different colors in Fig. 3. For example, in
 568 the cluster colored light-blue in Fig. 3, most of the words are
 569 related to emotions and levels of comfort. It can be said that if the
 570 intention of the instructor was to include this subtopic, he/she was
 571 able to properly structure it. There may be instances where words
 572 may seem grammatically similar (e.g., kid and kids in Fig. 3) but
 573 semantically different (e.g., an instructor in a lecture using the
 574 word “kid” to mean “joking,” while another lecture may use the
 575 term “kids” to represent children). Manually clustering these two
 576 words together may introduce errors in the semantic structure of

AQ4



Fig. 2 Participants' layout in the classroom

577 the network. Instead, semantic relationships are discovered quan-
 578 titatively, based on the proposed methodology.

579 The semantic network graph can be complemented by its met-
 580 rics. The size of the network (number of words) is 181, and the
 581 number of edges is 1853. This network has a *density* of 0.0513,
 582 indicating that about 5% of the maximum potential edges exist in
 583 the whole network. The maximum *geodesic distance* is 6, mean-
 584 ing that at most, five other words separate each pair of words in
 585 the network. For example, the words *communication* (dark green
 586 left side node) and *problem* (orange right side node) have a geo-
 587 desic distance of 5, as they are separated by 5 nodes in their short-
 588 est path (i.e., *communication* → *important* → *science* → *teachers*
 589 → *better* → *course* → *problem*). The average *geodesic distance* is
 590 2.676, which is fairly low, given the size of the network. This met-
 591 ric can be thought of as a measure of reachability or connectivity
 592 of the topics of the network. The results reveal that the semantic
 593 network is composed of 6 clusters that contain between 11 to 54
 594 words each, and between 44 to 432 edges. The maximum *geodesic*
 595 *distance* for these groups of clusters ranges between 4 and 5,
 596 while its average ranges from 1.719 to 2.445. Finally, these clus-
 597 ters have densities that range from 0.146 to 0.400 each.

598 Vertex-related metrics are also interesting to analyze and com-
 599 plement the semantic network graph. For example, the words *sci-*
 600 *ence*, *teachers*, *students*, *questions*, and *training* have a degree
 601 centrality of 57, 54, 39, 33, and 32, respectively. This indicates
 602 that this set of words represents the central topic of the lecture, as
 603 these values are relatively large, compared to the other words in
 604 the network. In addition to the previous set of words, others such
 605 as *universe* and *kids* have a large betweenness centrality, indicat-
 606 ing that this set of words serves to bridge different ideas between
 607 the topic and subtopics.

608 Through the semantic network graph, the encoder is able to vis-
 609 ualize whether the message was structured as intended in terms of

the main topic, subtopics, and how they are related. Therefore, the
 visual information extracted from the semantic network graph can
 be used to calibrate the structured design of the message as
 intended by the encoder. Moreover, visual text analytics are useful
 for knowledge building, analytical reasoning, and explorative
 analysis [50].

In addition to the information extracted through the visualization
 of the message, the subsequent sections in this study assess the cor-
 relation between semantic network metrics and emotional states
 intensities. From this analysis, some insights can be obtained about
 the network metrics impacting the participants' emotional
 responses. For instance, if the parameter $graph_{max_geodesic}$ is nega-
 tively impacting the set of positive emotional states that impact
 students' learning, the communicator might try to incorporate a
 new word or tie to the semantic network in such a way that the
 maximum distance between words (maximum geodesic distance)
 is reduced. More insights about these practical implications are
 given in Secs. 5.2 and 5.3.

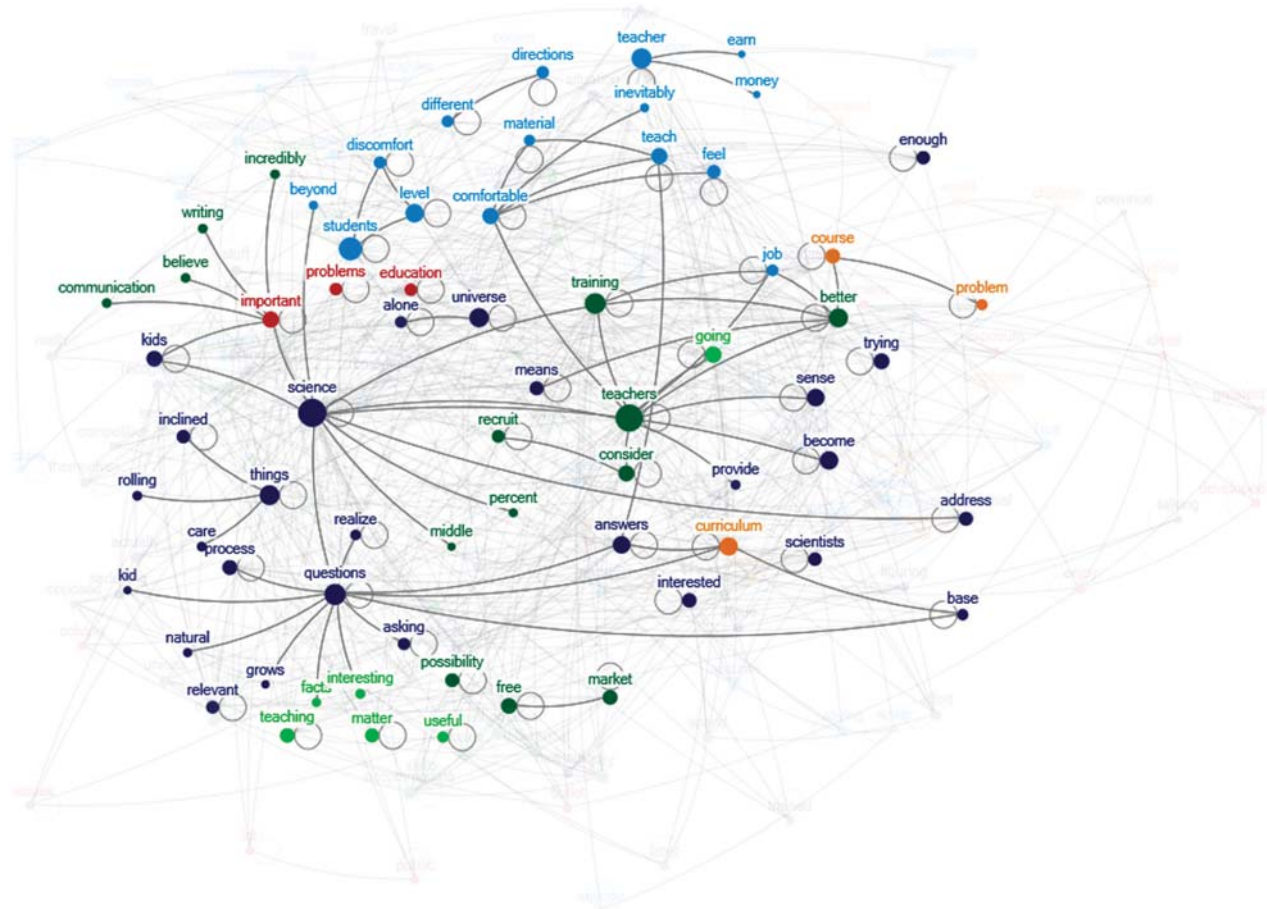
AQ5

5.2 Mining Interesting Correlations Between Network Metrics and Emotional States. When considering the correlation
 analysis for the 110 data points (22 participants reporting emo-
 tions for five video-lectures each), a subset of relationships are
 found between the semantic network metrics and students' emo-
 tional states. According to the Salkind scale [44] ($\pm[0.0$ to $0.2]$:
 weak or no relationship; $\pm[0.2$ to $0.4]$: weak relationship; $\pm[0.4$
 to $0.6]$: moderate relationship; $\pm[0.6$ to $0.8]$: strong relationship;
 $\pm[0.8$ to $1.0]$ very strong relationship), engagement, boredom,
 and interest, are the three emotional states that are more corre-
 lated, in general, to the semantic network metrics. However,
 approximately half of these correlations are not significant at the
 0.05 level. Table 4 presents the Pearson coefficient for those net-
 work metrics that were at least moderately correlated to any emo-
 tional state in our study.

These relatively low correlation values could be argued to be
 the result of the high variability of responses within the same lec-
 ture. The average within lecture standard deviation of the
 responses was 0.755, ranging from 0.422 to 1.270. In addition,
 within the same lecture and same emotional state, a wide range of
 answers might be obtained. For instance, for lecture 2 in list A,
 the values reported for frustration ranged from 1 to 5. Therefore,
 one might be interested in understanding the correlations for the
 average emotional state intensities and the semantic network met-
 rics, similar to how researchers explore correlations between aver-
 age student ratings and instructor effectiveness [51]. This analysis
 is presented in the following paragraphs. It must be recalled, how-
 ever, that one limitation of this approach is that the measures of
 within lecture variability are lost, as individual observations are
 averaged by video-lecture. In contrast, a better understanding of

Table 3 List of videos for the classroom experiment

List	Author	Title
A	M. Kaku	Will mankind destroy itself?
	L. Smolin	Physics envy and economic theory
	E. Kandel	Creativity, your brain, and the aha! moment
	L. Krauss	Should science teachers be paid more than humanities teachers
	M. Kaku	The dark side of technology
B	M. Kaku	Escape to a parallel universe
	S. Žižek	Don't act. Just think
	R. Mckee	Bad writers have nothing to say
	K. Dutton	Are you a psychopath? Take the test
	M. Kaku	What if Einstein is wrong?



Created with NodeXL (<http://nodexl.codeplex.com>)

Fig. 3 Semantic network of lecture A4 using windows size ten

658 how the semantic network metrics are related to students' emotional states as a whole is obtained.
 659
 660 According to the correlation analysis for the average emotional state intensities per lecture ($n = 10$), various interesting relationships between network metrics and emotional states are found
 661 (significant at the 0.05 level). A detailed correlation analysis indicated that the overall graph metrics that are more related to
 662 the emotional states are $graph_{density}$, $graph_{max_geodesic}$, and $graph_{avg_geodesic}$. For example, the $graph_{max_geodesic}$ is very
 663 strongly positively correlated to boredom ($r = 0.813$) and frustration ($r = 0.831$), very strongly negatively correlated to engage-
 664 ment ($r = -0.855$), strongly negatively correlated to interest

($r = -0.766$) and delight ($r = -0.676$), and moderately positively correlated to confusion ($r = 0.411$). One of the interpretations that
 670 can be given in this example is that for those lectures whose semantic networks are not well connected, participants' negative
 671 emotional states tend to increase while positive emotional states decrease. In this sense, metrics such as density and geodesic distance play a major role in impacting individuals' emotional states
 672 and therefore could have a significant impact on their achievement outcomes.
 673
 674 For the clustering metrics, there are various network metrics that are related to the emotional states. Some metrics such as
 675 $vertices_{mean}$, $vertices_{min}$, $edges_{mean}$, $edges_{min}$, $max_geodesic_{stdev}$
 676
 677
 678
 679
 680
 681

Table 4 Pearson coefficient for moderately correlated semantic network metrics

	ENG	BOR	INT	FRU	DEL	CON
$Degree_{mean}$	0.377 ^a	-0.450 ^a	0.365 ^a	-0.174	0.321 ^a	-0.187 ^b
$Betweenness_{max}$	-0.399 ^a	0.470 ^a	-0.411 ^a	0.239 ^b	-0.415 ^a	0.243 ^b
$Eigenvector_{stdev}$	-0.326 ^a	0.404 ^a	-0.315 ^a	0.147	-0.265 ^a	-0.013
$Eigenvector_{max}$	-0.324 ^a	0.428 ^a	-0.290 ^a	0.086	-0.264 ^a	0.058
$Vertices_{mean}$	0.410 ^a	-0.446 ^a	0.380 ^a	-0.139	0.306 ^a	-0.180
$Vertices_{min}$	0.458 ^a	-0.448 ^a	0.393 ^a	-0.181	0.237 ^b	-0.217 ^b
$Edges_{min}$	0.456 ^a	-0.450 ^a	0.428 ^a	-0.264 ^a	0.300 ^a	-0.184
$Max_geodesic_{stdev}$	-0.406 ^a	0.368 ^a	-0.343 ^a	0.220 ^b	-0.182	0.203 ^b
$Avg_geodesic_{stdev}$	-0.423 ^a	0.362 ^a	-0.355 ^a	0.223 ^b	-0.138	0.235 ^b
$Avg_geodesic_{min}$	0.414 ^a	-0.372 ^a	0.340 ^a	-0.185	0.169	-0.188 ^b
$Graph_{max_geodesic}$	-0.535 ^a	0.515 ^a	-0.534 ^a	0.379 ^a	-0.371 ^a	0.168

^aCorrelation is significant at the 0.01 level (2-tailed).
^bCorrelation is significant at the 0.05 level (2-tailed).

682 *avg_geodesic_{stdev}*, and *avg_geodesic_{max}* present at least a moder- 742
 683 ately relationship to at least five out of the six emotional states 743
 684 under analysis. For example, *vertices_{mean}*, *vertices_{min}*, *edges_{mean}*, 744
 685 *edges_{min}* are positively correlated to engagement ($r=0.567$, 745
 686 $r=0.657$, $r=0.533$, and $r=0.685$, respectively), interest 746
 687 ($r=0.479$, $r=0.542$, $r=0.492$, and $r=0.579$, respectively), and 747
 688 delight ($r=0.620$, $r=0.479$, $r=0.622$, and $r=0.554$, respec- 748
 689 tively), and negatively correlated to boredom ($r=-0.632$, 749
 690 $r=-0.637$, $r=-0.613$, and $r=-0.673$, respectively), frustration 749
 691 ($r=-0.456$, $r=-0.561$, $r=-0.427$, and $r=-0.619$, respec- 749
 692 tively), and confusion ($r=-0.309$, $r=-0.407$, $r=-0.341$, and 749
 693 $r=-0.384$, respectively). As can be seen from the correlations, 749
 694 emotional states such as engagement and boredom are consis- 749
 695 tently strongly correlated to the network metrics described. On the 749
 696 other hand, confusion is typically weakly correlated to these four 749
 697 network metrics. From the analysis, it could be argued that the 749
 698 size of the clusters in a network (i.e., mean and minimum number 749
 699 of vertices and edges per cluster) is positively correlated to posi- 749
 700 tive emotional states and negatively correlated to negative emo- 749
 701 tional states. On the other hand, other network metrics such as 749
 702 *max_geodesic_{stdev}*, *avg_geodesic_{stdev}*, and *avg_geodesic_{max}* are 749
 703 positively correlated to negative emotional states and negatively 749
 704 correlated to positive emotional states. In this case, these three 749
 705 metrics are positively correlated to boredom ($r=0.523$, $r=0.510$, 749
 706 and $r=0.509$, respectively), frustration ($r=0.541$, $r=0.576$, and 749
 707 $r=0.438$, respectively), and confusion ($r=0.404$, $r=0.458$, and 749
 708 $r=0.492$, respectively), and negatively correlated to engagement 749
 709 ($r=-0.587$, $r=-0.602$, and $r=-0.517$, respectively), interest 749
 710 ($r=-0.493$, $r=-0.542$, and $r=-0.554$, respectively), and 749
 711 delight ($r=-0.337$, $r=-0.264$, and $r=-0.345$, 749
 712 respectively). From this set of correlation analyses, it can be said 749
 713 that *max_geodesic_{stdev}*, *avg_geodesic_{stdev}*, and *avg_geodesic_{max}* 749
 714 are at least moderately correlated to boredom and engagement. 749
 715 However, they are only weakly correlated to delight. The practical 749
 716 interpretation of these patterns is similar to the interpretation for 749
 717 the overall graph metrics. 749
 718 The clustering metrics that were found to be at most 749
 719 weakly correlated to the emotional states include *vertices_{stdev}*, 749
 720 *edges_{stdev}*, *edges_{max}*, *max_geodesic_{min}*, *max_geodesic_{max}*, and 749
 721 *avg_geodesic_{mean}*. Finally, the vertex metrics that were found to 749
 722 be at least moderately correlated to at least five emotional states 749
 723 are *betweenness_{stdev}*, *betweenness_{max}*, and *eigenvector_{stdev}*. Out of 749
 724 this group, *betweenness_{max}* is strongly negatively correlated to 749
 725 engagement ($r=-0.648$), interest ($r=-0.638$), and delight 749
 726 ($r=-0.745$), strongly positively correlated to boredom 749
 727 ($r=0.750$), and moderately positively correlated to frustration 749
 728 ($r=0.454$) and confusion ($r=0.547$). The betweenness centrality 749
 729 metrics were typically positively correlated to positive emotional 749
 730 states, while eigenvector centrality metrics were typically posi- 749
 731 tively correlated to negative emotional states. The emotional state 749
 732 that is least correlated to these metrics is frustration. These results 749
 733 could be interpreted in terms of how topic words are used to con- 749
 734 nect the topic to make the information flow in a coherent manner. 749
 735 Betweenness metrics can be seen as words that help to connect 749
 736 the ideas of a topic. Usually, these words are also the main words 749
 737 in a topic and serve as a central idea to explore different subtopics, 749
 738 represented in this case by the clusters of the network. Therefore, 749
 739 lectures that have a weak structure in terms of their betweenness 749
 740 centrality could have a negative impact on participants' emotional 749
 741 states.

742 Additionally, there are other vertex-related metrics that presented 742
 743 some interesting relationships. For example, *degree_{mean}* was 743
 744 strongly negatively correlated to boredom ($r=-0.645$), and moder- 744
 745 ately positively correlated to the positive emotional states; engage- 745
 746 ment ($r=0.531$), interest ($r=0.522$), and delight ($r=0.563$). 746
 747 Some other metrics such as *degree_{stdev}* and *clustering_{mean}* do not 747
 748 appear to be significantly correlated to the different emotional 748
 749 states. 749

750 **5.3 Network Metrics to Estimate Emotional State Inten-** 750
 751 **sities.** Regression analysis was conducted to identify significant 751
 752 independent variables in order to estimate emotional states. The 752
 753 analysis was conducted using *IBM SPSS Statistics 22*. Each emo- 753
 754 tional state was separately used as the dependent variable. Conse- 754
 755 quently, six regression models were created. An interesting 755
 756 pattern found through regression was that the best model for all 756
 757 emotional states included the same eight variables when using the 757
 758 *backward method* with criterion of probability of F-to- 758
 759 remove ≥ 0.100 (vertex-related: *degree_{stdev}* and *degree_{max}*; cluster- 759
 760 related: *vertices_{mean}*, *vertices_{stdev}*, *edges_{min}*, and *graph_{num_vertices}*; and 760
 761 overall network-related: *graph_{max_geodesic}* and *graph_{modularity}*). 761
 762 Interestingly, five out of the eight metrics were not found to be rele- 762
 763 vant in the correlation analysis (at least moderately correlated to any 763
 764 emotional state). For instance, in Table 5, the ANOVA is presented 764
 765 for the emotional state ENG. This model provides a good fit for the 765
 766 data ($p < 0.05$), had an $r=0.670$, and was able to explain 45% of 766
 767 the variability of ENG mean (Table 6). It is important to recall that 767
 768 not all variables included are statistically significant, as some p - 768
 769 values are greater than the 0.05 level, as shown in Table 6. However, 769
 770 these variables were selected by the models to predict each one of 770
 771 the emotional states (backward method). Other regression methods 771
 772 such as the stepwise can be used to provide more conclusive results, 772
 773 as the generated models only include statistically significant varia- 773
 774 bles. When using the stepwise method, at most three variables are 774
 775 found to be statistically significant per model at the 0.05 level and 775
 776 entry and removal probabilities-of-F of 0.05 and 0.10, respectively 776
 777 (ENG: $r=0.663$, *graph_{max_geodesic}*, *vertices_{stdev}*, and *graph_{num_edges}*; 777
 778 INT: $r=0.668$, *graph_{max_geodesic}*, *degree_{mean}*, and *graph_{num_edges}*; 778
 779 DEL: $r=0.507$, *graph_{max_geodesic}*, and *degree_{max}*; BOR: $r=0.660$, 779
 780 *graph_{max_geodesic}*, *degree_{mean}*, and *graph_{num_edges}*; FRU: $r=0.429$, 780
 781 *graph_{max_geodesic}* and *max_geodesic_{mean}*; and CON: $r=0.407$, 781
 782 *graph_{num_edges}* and *edges_{min}*). The results and discussions to be pre- 782
 783 sented are based on the models generated from the backward 783
 784 method. These models are interesting to be compared, given that the 784
 785 same variables are used. In future works, however, each emotional 785
 786 state could be modeled using a more conclusive model using only 786
 787 the corresponding statistically significant variables. 787

788 The sign (+ or -) of contribution of each one of the variables 788
 789 included in the models could explain the relationship between 789
 790 those variables and emotional state intensities. This becomes rele- 790
 791 vant as a mechanism to explore how different lectures can impact 791
 792 students' affect in a classroom setting. In most cases, the sign of 792
 793 the variables are consistent with what was already explained in 793
 794 the correlation analysis. For instance, there are three variables 794
 795 that negatively impact students' engagement: *degree_{max}*, 795
 796 *graph_{num_vertices}* and *graph_{max_geodesic}*. The last two metrics can be 796
 797 seen as proxies of "complexity" in the structure of the message. In 797
 798 this sense, *graph_{num_vertices}* (number of unique topic words) 798
 799 serves as an approximation of the size of the message while 799
 800 *graph_{max_geodesic}* (maximum distance between two words) could 800
 801 represent how far apart two words or concepts are within the mes- 801
 802 sage. Interestingly, the sign contribution of *graph_{max_geodesic}* is 802
 803 statistically significant in five of the six models, even when testing 803
 804 the stepwise regression method. In addition, there are variables 804
 805 that positively impact students' engagement: *degree_{stdev}*, 805
 806 *vertices_{mean}*, *vertices_{stdev}*, *edges_{mean}*, and *graph_{modularity}*. Interest- 806
 807 ing insights can be obtained from interpreting these variables. The 807
 808 first variable, *degree_{stdev}*, indicates that the words used in the mes- 808
 809 sage should be heterogeneous in terms of their use, and hence, a 809
 810 larger standard deviation of degree centrality will positively 810

Table 5 ANOVA for engagement

Model	Sum of squares	df	Mean square	F	Sig
Regression	48.839	8	6.105	10.289	0.000
Residual	59.925	101	0.593		
Total	108.764	109			

Table 6 Regression model for engagement

Model	Unstandardized coefficients		Standardized		t	Sig.
	B	Std. error	B			
(Constant)	2.255	4.964			0.454	0.651
<i>Degree_{stdev}</i>	0.245	0.190	0.243		1.294	0.199
<i>Degree_{max}</i>	-0.036	0.022	-0.289		-1.659	0.100
<i>Vertices_{mean}</i>	8.494	6.828	0.155		1.244	0.216
<i>Vertices_{stdev}</i>	3.727	7.193	0.051		0.518	0.606
<i>Edges_{min}</i>	0.006	0.008	0.117		0.796	0.428
<i>Graph_{num_vertex}</i>	-0.009	0.003	-0.260		-2.658	0.009
<i>Graph_{max_geodesic}</i>	-0.615	0.134	-0.463		-4.597	0.000
<i>Graph_{modularity}</i>	3.684	1.264	0.256		2.914	0.004

Table 7 Pearson correlation coefficients and the sign of contribution of each variable included in the regression models

	ENG	INT	DEL	BOR	FRU	CON
<i>r</i>	0.670	0.669	0.547	0.676	0.454	0.506
<i>Degree_{stdev}</i>	+	+	+	-	+	- ^a
<i>Degree_{max}</i>	-	- ^a	- ^a	+ ^a	-	+ ^a
<i>Vertices_{mean}</i>	+	+ ^a	+ ^a	-	-	- ^a
<i>Vertices_{stdev}</i>	+	+	+	+	+	- ^a
<i>Edges_{min}</i>	+	+	+	-	-	-
<i>Graph_{num_vertex}</i>	- ^a	- ^a	-	+	+ ^a	+ ^a
<i>Graph_{max_geodesic}</i>	- ^a	- ^a	- ^a	+ ^a	+ ^a	+
<i>Graph_{modularity}</i>	+ ^a	+ ^a	-	- ^a	+	- ^a

^aContribution sign is significant at the 0.05 level.

811 impact students' engagement. In the lecture context, this indicates
 812 that the key words should be used more frequently and have more
 813 connections than other words. The three cluster-related variables
 814 that positively impact students' engagement also provide some
 815 useful insights. For instance, *vertices_{mean}* and *edges_{min}* are proxies
 816 of the size of the clusters. The positive contribution indicates that
 817 larger clusters (subtopics) are better at influencing the emotional
 818 state of engagement. However, *vertices_{stdev}* indicates that these
 819 clusters should be of heterogeneous sizes, i.e., the subtopics
 820 should not have the same importance (number of words) within
 821 the lecture. Finally, the sign of the contribution of *graph_{modularity}*
 822 indicates that a stronger division of a network into its clusters is
 823 better at impacting students' engagement state. These discovered
 824 insights are inputs for designers of lectures seeking to increase
 825 students' positive emotional states. A similar analysis can be
 826 made for the remaining emotional state regression models.

827 A summary of the Pearson correlation coefficient (*r*) and the
 828 sign of contribution of each variable included in the regression
 829 models are shown in Table 7. As can be seen from Table 7, the
 830 emotional states that can be better explained by the regression
 831 models are INT (*r*=0.669), BOR (*r*=0.676), and ENG
 832 (*r*=0.670). In contrast, FRU was the least explained emotional
 833 state (*r*=0.454). The sign of contributions for all the variables,
 834 except for *graph_{modularity}*, is consistent among the positive emo-
 835 tional states, i.e., the variable had either a positive or negative
 836 contribution consistently for ENG, INT, and DEL. For the set of
 837 negative emotional states (BOR, FRU, and CON), four
 838 variables are found to be consistent in terms of their contribution
 839 (*vertices_{mean}*, *edges_{min}*, *graph_{num_vertex}*, and *graph_{max_geodesic}*). The
 840 others present some degree of inconsistency. Moreover, if we ana-
 841 lyze the signs of the most explained positive (INT) and negative
 842 (BOR) emotional states, we can also infer a practical degree of
 843 consistency in the contribution of the variables. All the variables,
 844 except for *vertices_{stdev}*, have different signs of contribution for
 845 these two emotional states. In Table 7, the consistent semantic
 846 network metrics within the positive or negative sets of emotional
 847 states are colored in gray. All the Pearson correlation coefficients
 848 are significant at the 0.05 level.

849 Some inconsistencies were also found when assessing the con-
 850 tribution of some of the network metrics on the negative and posi-
 851 tive emotional states. One might expect that those network
 852 metrics that positively contribute to the positive emotional states
 853 should have the opposite impact on negative emotional states.
 854 These inconsistencies make the practical interpretation of the
 855 impact of these network metrics challenging. Nevertheless, the
 856 consistent semantic network metrics provide insights for design-
 857 ing superior messages. For instance, *edges_{min}* was found to be
 858 consistent among the positive and negative emotional states. This
 859 indicates that a well-designed message should ensure that the min-
 860 imum number of edges in a cluster should not be low. This design
 861 feature seeks to increase the size of the smaller cluster, based on
 862 its number of edges. From a course instructor's perspective, a low
 863 *edges_{min}* value might indicate that at least one of the clusters or

subtopics was not properly developed in terms of its size 864
 (measured in terms of its edges), and hence, not enough value can 865
 be extracted by the audience from that cluster. Similarly, the 866
vertices_{mean} also provides some insights about the size of the clus- 867
 ters. In this case, larger clusters (on average) positively impact 868
 students' emotional states. This finding is tied to the previous one 869
 in the sense that the average size of the subtopics should at least 870
 reach a certain level, in this case, measured by the number of 871
 words composing a topic or cluster. It must be noted however that 872
 more research is needed in order to determine the minimum and 873
 maximum thresholds to design each subtopic, given a general 874
 message or communication being transmitted. 875

876 *Interest*, *engagement*, and *boredom* were the emotional states
 877 that were most explained by the regression models. An interesting
 878 finding of the analysis was that all six emotional states analyzed
 879 had the same eight significant predictors. Additionally, the contri-
 880 bution of seven out of eight semantic network metrics is consist-
 881 ent for the positive emotional states. In contrast, half were
 882 consistent for the negative emotional states. When considering the
 883 overall consistency (different impact on the positive and negative
 884 emotion states), *vertices_{mean}*, *edges_{min}*, *graph_{num_vertex}*, and *graph-*
max_geodesic are consistent, and hence, their practical implications 885
 are more easily interpreted when designing course content. For 886
 instance, *graph_{max_geodesic}* has a negative impact on positive emo- 887
 tional states and a positive impact on negative emotional states. 888
 This informs the source (i.e., course instructor) that a smaller 889
graph_{max_geodesic} is desirable. Therefore, some strategies to make 890
 this semantic network parameter smaller could be, for instance, 891
 incorporating a new link between words in the shortest path 892
 (shortest distance) between the two most separated 893
 words. From the example presented in Fig. 3, for lecture A4, the 894
graph_{max_geodesic} is six. One of the paths with distance six is the 895
 path between the words *communication* and *problem* (*communica-*
tion → *important* → *science* → *teachers* → *better* → *course* → 897
problem); hence, the message can be improved by making this 898
 path and other paths with distance six shorter, for instance, by 899
 directly connecting *communication* with *problem*, or 900
 through other words in such a way that the distance between 901
communication and *problem* is less than six, which is the current 902
graph_{max_geodesic} of the semantic network. 903

6 Conclusion and Future Work 904

905 In this work, the authors test the hypothesis that there exists a
 906 correlation between the semantic structure of lecture content and
 907 students' affective states. According to our results, when consider-
 908 ing the set of 110 data points, some network metrics are moder-
 909 ately correlated to a subset of the emotional states analyzed. The
 910 overall graph metric *graph_{max_geodesic}* was found to be moderately
 911 correlated with students' emotional states. Additionally, this vari-
 912 able was statistically significant for all emotional states except for
 913 confusion, when selecting a regression model using the stepwise
 914 method. Cluster-related metrics, including *vertices_{mean}*,
vertices_{min}, *edges_{min}*, *max_geodesic_{stdev}*, *avg_geodesic_{stdev}*, and 915

916 *avg_geodesic_{min}*, were at least moderately correlated with any of
 917 the six emotional states. The vertex-related metrics found to
 918 be more relevant in explaining emotional states include
 919 *degree_{mean}*, *betweenness_{max}*, *eigenvector_{stdev}*, and *eigenvector_{max}*.
 920 It might be noted that, in practice, achieving a strong correlation
 921 is difficult as the emotions are based on each student's individual
 922 feedback, and hence, are likely to differ from one to another (high
 923 within lecture variability in the emotional states intensities). In
 924 addition, following the principles of the Arrow's theorem [52]), it
 925 may not be possible to satisfy all individuals (students in the case
 926 of a classroom setting) by a single product or service design.
 927 Therefore, future efforts should be made to design lectures that
 928 maximize the demand, or in other words, the number of students
 929 that experience positive emotional states during the lecture.

930 Although the methodology presented can be used to evaluate
 931 other types of semantic networks, the set of significant semantic
 932 network metrics might change. In this study, we report the results
 933 based on the regression model using a *backward method*, and
 934 hence, not all the variables used are statistically significant. An
 935 interesting discovery was that the same set of semantic network
 936 variables was relevant in providing insights about each emotional
 937 state. However, for more conclusive interpretations, other regres-
 938 sion methods such as the stepwise method could have been used
 939 to select only the set of variables that are statistically significant
 940 for each emotional state. It should be recalled that the results pre-
 941 sented in this study are intended to provide insights about how the
 942 semantic network structure can affect the emotional states related
 943 to the learning process for a very specific lecture characteristics.
 944 Therefore, in other contexts (e.g., MOOCs), different results
 945 might be obtained. Although 110 data points were used for the
 946 regression analysis, which is over the required sample size accord-
 947 ing to the Cohen's f^2 score [45], we acknowledge that some of
 948 these data points might be correlated as only 22 participants were
 949 included in the experiments. In the future, more participants will
 950 be included to support more powerful insights from the analyses.
 951 We also acknowledge that the semantic network features of a
 952 message can explain only one part of the communication
 953 processes. In future work, mechanisms to codify informal verbal/
 954 textual communication (e.g., jargons), impact of specific topics or
 955 strong words on emotional states (e.g., profanity, abuse, etc.), non-
 956 verbal communication features, such as body language, intona-
 957 tion, facial gestures, presenters' style, and others, could be used to
 958 improve our ability to design messages incorporating the multidim-
 959 ensionality nature of communication. Knowledge gained from
 960 exploring the relationships between the semantic structure of lec-
 961 ture content and students' emotional states will inform educators
 962 of the specific semantic structure of lecture content that enhance
 963 students' affective states and interest in course content, toward the
 964 goal of increasing STEM retention rates and overall positive experi-
 965 ences in STEM majors.

966 **Acknowledgment**

967 This research was funded in part by the National Science Founda-
 968 tion: NSF DUE #1449650: Investigating the Impact of Co-
 969 Learning Systems in Providing Customized, Real-Time Student
 970 Feedback. Any opinions, findings, or conclusions found in this
 971 paper are those of the authors and do not necessarily reflect the
 972 views of the sponsors.

973 **References**

974 [1] "Increasing the Number of STEM Graduates: Insights From the U.S. STEM
 Education and Modeling Project," Business-Higher Education Forum, <http://www.bhfe.com>, last accessed 2010.
 975 [2] Atkinson, R. D., and Mayo, M., 2010, *Refueling the U.S. Innovation Economy: Fresh Approaches to STEM Education*, The Information Technology and Innovation Foundation, Washington, DC.
 976 [3] Schutz, P. A., and Lanehart, S. L., 2002, "Introduction: Emotions in education," *Educ. Psychol.*, **37**(2), pp. 67–68.
 977 [4] Singh, K., Granville, M., and Dika, S., 2002, "Mathematics and Science Achievement: Effects of Motivation, Interest, and Academic Engagement," *J. Educ. Res.*, **95**(6), pp. 323–332.

[5] Crilly, N., Moultrie, J., and Clarkson, P. J., 2004, "Seeing Things: Consumer Response to the Visual Domain in Product Design," *Des. Stud.*, **25**(6), pp. 980–981.
 [6] Govers, P., Hekkert, P., and Schoormans, J. P., 2003, "Happy, Cute and Tough: Can Designers Create a Product Personality That Consumers Understand," *Design and Emotion*, **1**, pp. 345–349. AQ7
 [7] Nagamachi, M., 1995, "Kansei Engineering: A New Ergonomic Consumer-Oriented Technology for Product Development," *Int. J. Ind. Ergon.*, **15**(1), pp. 984–985.
 [8] Nagamachi, M., 2002, "Kansei Engineering as a Powerful Consumer-Oriented Technology for Product Development," *Appl. Ergon.*, **33**(3), pp. 986–987.
 [9] Pour, P. A., Hussain, M. S., AlZoubi, O., D'Mello, S., and Calvo, R. A., 2010, "The Impact of System Feedback on Learners' Affective and Physiological States," *Intelligent Tutoring Systems*, **1**, pp. 264–273. 988
 [10] Marchand, G. C., and Gutierrez, A. P., 2012, "The Role of Emotion in the Learning Process: Comparisons Between Online and Face-to-Face Learning Settings," *Internet Higher Educ.*, **15**(3), pp. 150–160. 989
 [11] Gal, I., and Ginsburg, L., 1994, "The Role of Beliefs and Attitudes in Learning Statistics: Towards an Assessment Framework," *J. Stat. Educ.*, **2**(2), pp. 1–15. 990
 [12] Craig, S., Graesser, A., Sullins, J., and Gholson, B., 2004, "Affect and Learning: An Exploratory Look Into the Role of Affect in Learning With AutoTutor," *J. Educ. Media*, **29**(3), pp. 241–250. 991
 [13] Csikszentmihalyi, M., 2014, "Toward a Psychology of Optimal Experience," *Flow and the Foundations of Positive Psychology*, Springer, **1**, pp. 209–226. 995 AQ8
 [14] Akey, T. M., 2006, "School Context, Student Attitudes and Behavior, and Academic Achievement: An Exploratory Analysis," MDRC Report No. **1**. 996 AQ9
 [15] Kort, B., Reilly, R., and Picard, R. W., 2001, "An Affective Model of Interplay Between Emotions and Learning: Reengineering Educational Pedagogy—Building a Learning Companion," IEEE International Conference on Advanced Learning Technologies, p. 0043. 997
 [16] Baker, R. S., D'Mello, S. K., Rodrigo, M. M. T., and Graesser, A. C., 2010, "Better to be Frustrated Than Bored: The Incidence, Persistence, and Impact of Learners' Cognitive–Affective States During Interactions With Three Different Computer-Based Learning Environments," *Int. J. Human-Comput. Stud.*, **68**(4), pp. 223–241. 998
 [17] D'Mello, S., and Graesser, A., 2014, "Confusion and its Dynamics During Device Comprehension With Breakdown Scenarios," *Acta Psychol.*, **151**, pp. 106–116. 999
 [18] Kumar, A., Olshavsky, R. W., and King, M. F., 2001, "Exploring Alternative Antecedents of Customer Delight," *J. Consum. Satisfaction Dissatisfaction Complaining Behav.*, **14**, pp. 14–26. 1000
 [19] Dong, A., 2005, "The Latent Semantic Approach to Studying Design Team Communication," *Des. Stud.*, **26**(5), pp. 445–461. 1001
 [20] Dong, A., Hill, A. W., and Agogino, A. M., 2004, "A Document Analysis Method for Characterizing Design Team Performance," *ASME J. Mech. Des.*, **126**(3), pp. 378–385. 1002
 [21] Li, Z., and Ramani, K., 2007, "Ontology-Based Design Information Extraction and Retrieval," *Artif. Intell. Eng. Des. Anal. Manuf.*, **21**(02), pp. 137–154. 1003
 [22] Ghani, R., Probst, K., Liu, Y., Krema, M., and Fano, A., 2006, "Text Mining for Product Attribute Extraction," *SIGKDD Explor. Newsl.*, **8**(1), pp. 41–48. 1004
 [23] Liang, Y., and Tan, R., 2007, "A Text-Mining-Based Patent Analysis in Product Innovative Process," *Trends in Computer Aided Innovation*, Springer, **1**, pp. 89–96. 1005
 [24] Kang, S. W., Sane, C., Vasudevan, N., and Tucker, C. S., 2014, "Product Resynthesis: Knowledge Discovery of the Value of End-of-Life Assemblies and Subassemblies," *ASME J. Mech. Des.*, **136**(1), p. 011004. 1006
 [25] Glier, M. W., McAdams, D. A., and Linsey, J. S., 2014, "Exploring Automated Text Classification to Improve Keyword Corpus Search Results for Bioinspired Design," *ASME J. Mech. Des.*, **136**(11), p. 111103. 1007
 [26] Fu, K., Chan, J., Cagan, J., Kotovsky, K., Schunn, C., and Wood, K., 2013, "The Meaning of 'Near' and 'Far': The Impact of Structuring Design Databases and the Effect of Distance of Analogy on Design Output," *ASME J. Mech. Des.*, **135**(2), p. 021007. 1008
 [27] Stone, T., and Choi, S.-K., 2013, "Extracting Consumer Preference From User-Generated Content Sources Using Classification," ASME Paper No. DETC2013-13228, p. V03AT03A031. 1009
 [28] Ren, Y., and Papalambros, P. Y., 2012, "On Design Preference Elicitation With Crowd Implicit Feedback," ASME Paper No. DETC2012-70605, pp. 541–551. 1010
 [29] Rai, R., 2012, "Identifying Key Product Attributes and Their Importance Levels From Online Customer Reviews," ASME Paper No. DETC2012-70493, pp. 533–540. 1011
 [30] Tuarob, S., and Tucker, C. S., 2015, "Quantifying Product Favorability and Extracting Notable Product Features Using Large Scale Social Media Data," *ASME J. Comput. Inf. Sci. Eng.*, **15**(3), p. 031003. 1012
 [31] Tucker, C., Pursel, B., and Divinsky, A., "Mining Student-Generated Textual Data in MOOCs And Quantifying Their Effects on Student Performance and Learning Outcomes," *ASEE Comput. Educ. J. (CoEd)*, **5**(4), pp. 84–95. 1013
 [32] Tuarob, S., and Tucker, C. S., 2015, "Automated Discovery of Lead Users and Latent Product Features by Mining Large Scale Social Media Networks," *ASME J. Mech. Des.*, **137**(7), p. 071402. 1014
 [33] Griffiths, T., and Steyvers, M., 2002, "A Probabilistic Approach to Semantic Representation," 24th Annual Conference of the Cognitive Science Society, pp. 381–386. 1015
 [34] Behoora, I., and Tucker, C., 2015, "Machine Learning Classification of Design Team Members' Body Language Patterns for Real Time Emotional State Detection," *Des. Stud.*, **39**(1), pp. 100–127. 1016

AQ6

AQ7

AQ8

AQ9

AQ10

- 1037 [35] Hoser, B., Hotho, A., Jäschke, R., Schmitz, C., and Stumme, G., 2006, *Semantic Network Analysis of Ontologies*, Springer, ■.
- 1038 [36] Danowski, J. A., 1993, "Network Analysis of Message Content," *Prog. Commun. Sci.*, **12**, pp. 198–221.
- 1039 [37] Clauset, A., Newman, M. E., and Moore, C., 2004, "Finding Community Structure in Very Large Networks," *Phys. Rev. E*, **70**(6), p. 066111.
- 1040 [38] Scott, J., and Carrington, P. J., 2011, *The SAGE Handbook of Social Network Analysis*, SAGE Publications, ■.
- 1041 [39] Borgatti, S. P., Mehra, A., Brass, D. J., and Labianca, G., 2009, "Network Analysis in the Social Sciences," *Science*, **323**(5916), pp. 892–895.
- 1042 [40] Hansen, D., Shneiderman, B., and Smith, M. A., 2010, *Analyzing Social Media Networks With NodeXL: Insights From a Connected World*, Morgan Kaufmann, ■.
- 1043 [41] Estrada, E., and Rodriguez-Velazquez, J. A., 2005, "Subgraph Centrality in Complex Networks," *Phys. Rev. E*, **71**(5), p. 056103.
- 1044 [42] Fernandez-Ballesteros, R., 2004, "Self-Report Questionnaires," *Comprehensive Handbook of Psychological Assessment*, ■, Vol. 3, pp. 194–221.
- 1045 [43] Han, J., and Kamber, M., 2006, *Data Mining, Southeast Asia Edition: Concepts and Techniques*, Morgan kaufmann, ■.
- 1046 [44] Salkind, N. J., 2006, *Encyclopedia of Measurement and Statistics*, Sage Publications, ■.
- 1047 [45] Cohen, J., Cohen, P., West, S. G., and Aiken, L. S., 2013, *Applied Multiple Regression/Correlation Analysis for the Behavioral Sciences*, Routledge, ■.
- [46] Gross, J. J., and John, O. P., 2003, "Individual Differences in Two Emotion Regulation Processes: Implications for Affect, Relationships, and Well-Being," *J. Pers. Soc. Psychol.*, **85**(2), pp. 348–362. 1048 1049
- [47] Dixon, M. D., 2012, "Creating Effective Student Engagement in Online Courses: What do Students Find Engaging?," *J. Scholarship Teach. Learn.*, **10**(2), pp. 1–13. 1050 1051 AQ11
- [48] Zywicki, J., and Danowski, J., 2008, "The Faces of Facebookers: Investigating Social Enhancement and Social Compensation Hypotheses; Predicting Facebook™ and Offline Popularity From Sociability and Self-Esteem, and Mapping the Meanings of Popularity With Semantic Networks," *J. Comput.-Mediated Commun.*, **14**(1), pp. 1–34. 1052 1053 1054 1055
- [49] Smith, R. A., and Parrott, R. L., 2011, "Mental Representations of HPV in Appalachia: Gender, Semantic Network Analysis, and Knowledge Gaps," *J. Health Psychol.*, p. 1359105311428534. 1056 1057
- [50] Drieger, P., 2013, "Semantic Network Analysis as a Method for Visual Text Analytics," *Proc.-Social Behav. Sci.*, **79**, pp. 4–17. 1058 AQ12
- [51] Marsh, H. W., 1987, "Students' Evaluations of University Teaching: Research Findings, Methodological Issues, and Directions for Future Research," *Int. J. Educ. Res.*, **11**(3), pp. 253–388. 1059 1060
- [52] Hazelrigg, G. A., 1996, "The Implications of Arrow's Impossibility Theorem on Approaches to Optimal Engineering Design," *ASME J. Mech. Des.*, **118**(2), pp. 161–164. 1061 1062

Author Proof